

887 Turtle Court
Naples, FL 34208

September 10, 2006

H. Morton Bertram III, M.D., P.A.
1009 Crosspointe Drive
Suite 2
Naples, FL 34110

Dear Mort,

It has been three months since my successful hip operation. I shall never be able to adequately thank you for the skill, pre-op preparation, care, and compassion you provided. As you know, I was in excruciating pain prior to the operation. After the operation I was and still am totally pain-free. I am walking regularly 3 miles a day and back playing golf. Life is great! Thanks to the Lord for directing me to you.

Your state of the art knowledge required a special hip procedure coupled with correcting a shortage of one of my legs. Mort, you are the best. I salute you for having a work ethic that demands excellence and causes you to always go "the second mile".

It is very unique that your wife provides her nursing skills to your practice. That extra set of eyes results in a superior office staff which, in turn, leads the patient to have complete trust in you and your organization.

Thanks again for allowing me to live life to the fullest, knowing all things are possible for those who believe in Him. God loves you and so do I.

Enthusiastically,

Bill Ventress